

KY Department for Behavioral Health, Developmental & Intellectual Disabilities

Quality Management & Outcomes Team Meeting Agenda May 28, 2015 12:30 p.m. – 4:00 p.m. (EST)

Location: CHFS Building, 275 Main Street, Frankfort, KY – DCLC Room B (3rd floor)

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### 1. Welcome & Introductions

### 2. Regional Quality Improvement Updates (All participants; 10 minutes per agency)

Each agency is expected to give an update on one QI tool, strategy, technique, etc. that currently works well or is a recent learning experience that may interest other agencies.

Topic suggested by Pennyroyal Center: **Clinical time (measures)** - describe experiences and how things are handled internally. For example:

- Average caseload for your clinical staff
- Average number of clients each clinician sees each day
- How long is the first appointment, on average, for a new client? 1 hour, 1 ½ hour, ?
- What is the timeframe for a person calling for a new appointment to actually be seen?

### 3. Training / Discussion

- Protection & Advocacy Interim Settlement Agreement  
Individuals with Severe Mental Illness in Personal Care Homes (Sue Fisher, BHDID)
- Needs Assessment Required for MHBG  
Initial discussion led by Michele Blevins / Christopher Duckworth, BHDID

### 4. Outcomes

Review of SFY2016 CMHC-Contract Performance Measures (BHDID staff)

### 5. BHDID program updates & announcements

- Consumer Satisfaction Survey status (BHDID staff, IPOP staff)
- BHDID Monitoring Program - (BHDID staff)
- RFA to be released – Certified Community BH Demonstration (Tena Robbins, BHDID)
- D/ID and SCL Waiver Update (Cathy Lerza, BHDID)
- “Bridging the Gap” - The Summit (Wendy Morris, Deputy Commissioner, BHDID)

## 6. Meeting Schedule

The next QMOT meeting is:

DATE: **August 27, 2015**

TIME: **12:30 p.m. – 4:00 p.m. EST**

LOCATION: **KBHDID, 275 Main Street 4<sup>th</sup> floor, Frankfort, KY**

The Quarterly schedule for 2015 is: *(quarterly on the 4<sup>th</sup> Thursday, 12:30pm-4:00pm)*

- ✓ ~~February 26~~ March 12
- ✓ ~~May 28~~
- August 27
- November 19 *(1 week early due to Thanksgiving week)*